



# Customer Care

**WE LOVE OUR CUSTOMERS AS MUCH AS WE LOVE OUR ANIMALS**

Our policy is simple... we hope you love our clothes, but if there are any issues, let us know and we will put it right straight away.

Email us: [lorri@veganhappyclothing.co.uk](mailto:lorri@veganhappyclothing.co.uk)

## Return & Exchange Policy

We really appreciate you shopping with **VEGAN** Happy so in the event there is something not right and you need to return something, simply get in touch straight away for an easy no fuss return.

**INCLUDE A NOTE TO SAY...**

*Do you want it refunded?*

*Do you want another size?*

*What do you need actioning with this order so when we open the parcel we can jump straight on it for you, also... remind us of your name and order reference so we know who to help x*

**As soon as we get the item back here, we will credit your account immediately or supply the replacement item, whatever you have requested and prefer.**

## Rules of Return

1. Item must not be worn or be damaged in any way.
2. Item must be returned in its original undamaged sales packaging.
3. Item must be returned to VEGAN Happy within 30 days of purchase.

## Returns Address to use

Please return any items to the address below:

**VEGAN Happy Clothing, 34 & 35 Anglo House, Worcester Road,**

**Stourport on Severn, Worcestershire DY13 9AW**