

Customer Care

WE LOVE OUR CUSTOMERS AS MUCH AS WE LOVE OUR ANIMALS

Our policy is simple... we hope you love our clothes, but if there are any issues, let us know and we will put it right straight away.

Email us: lorri@veganhappyclothing.co.uk

Return & Exchange Policy

We really appreciate you shopping with **VEGAN** Happy so in the event there is something not right and you need to return something, simply put the below **FREEPOST** address on your parcel (use the original packaging if you can) and send it back to us with a note saying what you need us to action when it comes back.

INCLUDE A NOTE TO SAY...

Do you want it refunded?

Do you want another size?

What do you need actioning with this order so when we open the parcel we can jump straight on it for you x

As soon as we get the item back here we will credit your account immediately or supply the replacement item, whatever you have requested and prefer.

Any queries or need more help, just email: lorri@veganhappyclothing.co.uk

Rules of Return

1. Item must not be worn or be damaged in any way.
2. Item must be returned to **VEGAN** Happy within 30 days of purchase ideally (*we will refund things long after this if need be so shop in confidence*).
3. Item must be returned in its original undamaged sales packaging.

Returns FREEPOST Address to use

We are happy for you to return any item you are not happy with, or you want to swap for another size.

Just send it back to us by using the address below, or downloading the **FREEPOST** label below...



Don't worry if you don't have a printer, you can just write this on the package and it will get back to us.

REMEMBER... just drop it at the Post Office, no need to pay anything.